

Level 5 Travel & Tourism is a skills for work course that can develop the skills of our young people and help prepare them for the world of work, while focussing on the Tourism industry.

The course is split into 4 main topics:

Scotland
Rest of UK & Worldwide
Employability
Customer Service.

This course shall help students to become effective job-seekers and employees. It aims to give young people the confidence in how to deal effectively with all aspects of customer care and customer service in the travel industry. Furthermore, it teaches students to deal effectively with customer enquiries in relation to travel and tourism in Scotland, the rest of the United Kingdom and worldwide.